# **Curtis Bryant, Service Manager**

- Bryant College, Bachelor of Science Degree in Business Administration: 1978
- ♦ The Association of Pool & Spa Professionals® CST® Certified Service Technician®: April 11, 2019
- ♦ National Swimming Pool Foundation, CPO Certified Pool/Spa Operator CPO®, Test Score 98: March 30, 2018, 1.80 CEU
- National Plasterers Council NPC® Certified Start-Up Technician, Test Score 93: January 22, 2018
- ◆ The Association of Pool & Spa Professionals® CST® Certified Service Technician®, Test Score 92: April 28, 2016
- ♦ The Association of Pool & Spa Professionals® CMS® Certified Maintenance Specialist®: December 2015
- ♦ National Swimming Pool Foundation, CPO Certified Pool/Spa Operator CPO®, Test Score 98: December 7, 2012, 1.8 CEU Credit
- ◆ The Association of Pool & Spa Professionals® CMS® Certified Maintenance Specialist®, Test Score 93.2: April 2, 2012

### 2019

• Pentair Training and Education Workshop Certificate of Completion for the Pool and Spa Service Professional: March 19 & March 20, 16 hours

### 2018

- NESPA/APSP Atlantic City Pool & Spa Show, Atlantic City, NJ: January 23-25
  - o National Plasterers Council Pool Start-up Certification, 8 CEU
  - Increasing Efficiency in the Field Can Increase Profits by 3 5%, 1.5 CEU
  - Using Today's Technologies to Manager Your Pool Business, 1.5 CEU
  - Understanding Suction Entrapment, (SRVS), Updates, 1.5 CEU
  - o Salt Water Troubleshooting: Beyond the Basics, 1.5 CEU
- Baystate Opportunity Days, Uncasville, CT: February 27
  - o Raypak, Inc. Pool Seminar, Connecticut, 4 Technical Hours
  - Raypak Pool & Spa Product Training, 2 CEU
  - o Baystate: Spa and Hot Tub Repair for Beginners, 2 CEU
  - Pentair Water Pool and Spa Heater Technology, 2 CEU

## **2017**

- ♦ NESPA/APSP the Pool & Spa Show, Atlantic City, NJ: January 23-26
  - Stop Managing Start Coaching, 1.5 CEU
  - Simplify Your Business: Improve Efficiency and Reduce Costs, 1.5 CEU
  - Secrets to Successful Job Costing and Project Management, 3.25 CEU
  - Pump Motor Options, Installation and Programming Tips, 1.5 CEU
  - Six Lead Generation Myths That Cost Pool and Spa Businesses Money, 1.5 CEU
- Pentair Training and Education Workshop, Certificate of Completion: March 21-22, 2017, 16.0 CEH

## 2016

- ♠ NESPA/APSP Atlantic City Pool & Spa Show, Atlantic City, NJ: January 25-28
  - o The Heat Pump Demystified, CEU 1.5 hours
  - o Energizing Your Service Company for Today's Consumer, CEU 1.5 hours
  - Pentair Salt Chlorine Generators: Operation, Installation and Troubleshooting, CEU 1.5 hours
  - Zodiac Salt Chlorine Generators: Operation, Installation and Troubleshooting,
    CEU 1.5 hours
  - Hayward Salt Chlorine Generators: Operation, Installation and Troubleshooting, CEU 1.5 hours
  - AutoPilot Salt Chlorine Generators: Operation, Installation and Troubleshooting, CUR 1.5 hours
- ◆ Pentair Training and Education Workshop, Certificate of Completion: March 29-30, 16.0 CEH
- ♦ APSP® Cover Doctors Safety Cover Program: February 23
- ♦ APSP® In Ground Liner Measuring and Installation Program: February 23

### <u>2015</u>

- ♦ The Association of Pool & Spa Professionals, CMS Certified Maintenance Specialist: December 8
- ♦ AquaComfort Technologies, Inc. Service Training, New Haven, CT Factory: April 7
- ◆ The Target Group Nirvana Sales & Service Training, Pool & Patio Center, Coventry, RI: March 26
- Pentair Training and Education Workshop, Marlborough, MA: March 24 & 25, 16-hour CEH
- ♦ APSP, Hayward Pool Products, Devens, MA; March 12, 6 CEH
  - UHS Heaters
  - Salt Chlorination
  - Automation
  - General Products
- Raypak, Inc. Pool Seminar: March 11, 4 CEH
- NESPA/APSP Atlantic City Pool & Spa Show, Atlantic City, NJ: January 26-29
  - Heat Pumps: Operation, Installation & Benefits, 1.5 CEU,
  - The Mystery of Phosphates: Real or Mythical? 1.5 CEU
  - Principles of Hydraulics for Pool Builders and Service Technicians,
    1.5 CEU
  - o Conducting Energy Efficiency Pool Audits, 1.5 CEU
  - Pentair Automated Control Systems Affordable, Efficient and Convenient,
    1.5 CEU
  - o Vinyl Liner Pool Renovations, 1.5 CEU
  - o Service Call Scheduling: Make Your Business More Efficient, 1.5 CEU
- APSP, RayPak Video Training Program, Baystate Pool Supplies, Uncasville, CT: February 10, 2.0 CEH
- APSP, Proteam Water Chemistry, Baystate Pool Supplies, Uncasville, CT: February 10, 2.0 CEH

- ♦ APSP, Balboa Spa Controls Seminar, Baystate Pools, Farmington, CT: November 20, 8 CEH
- Pentair Training and Education Workshop, Certificate of Completion: March 25-26, 16 CEH
- ♦ APSP, Hayward; Technical Product Updates, UFD Heater Troubleshooting, Salt & Automation, Wareham, MA: March 20, 2014, 6.0 CEH
- ♦ American Safety & Health Institute, CPR & Safety Classes of RI: February 27
- Baystate 15<sup>th</sup> Annual Northeast Opportunity Day, Uncasville CT: February 10-11
  - o New Product Installation Cardinal Systems, 2.0 CEH
  - o Aqua Products, Inc. Seminar, 2.0 CEH
  - o Proactive Water Care, 2.0 CEH
  - o Univ. H-Series Installation & Troubleshooting, 2.0 CEH
- ♦ NESPA/APSP Atlantic City Pool & Spa Show, Atlantic City, NJ: January 27-30
  - Water Chemistry: Beyond the Basics, 3.25 CEH
  - o Intermediate Pool & Spa Water Testing, 1.5 CEH
  - Mysteries & Myths of Metal Staining, 1.5 CEH
  - o Heater Troubleshooting, 1.5 CEH
  - o Efficient Hydraulic Design for Residential Pools & Spas, 1.5 CEH

## 2013

- Baystate 14<sup>th</sup> Annual Opportunity Day, Uncasville, CT: February 11 & 12
  - o Easy Entry Steel Steps: Retro-fit, 2.0 CEH
  - o Pool in Ground Vinyl Liner Measurement & Installation, 2.0 CEH
  - o Universal H-Series Gas Heater Installation & Troubleshooting, 2.0 CEH
- SCP, Raypak/Rheem: Tech Training, Hopkinton, MA: March 6
- Aqua Comfort Technologies, LLC; Authorized Heat Pump Service: April 9
- ♦ 2013 Reg. Intensive Training Exercise, Arch Chemicals, Inc.: April 17
- Bullfrog Spas 2013 Tech Training Bluffdale, UT: September 18

## 2012

- Pentair Water Pool & Spa Training and Education Workshop: March 20, 8.0 CEH
- The Association of Pool & Spa Professionals, Mohegan Sun, CT: February 13-14
  - o Outline of Pool Chemical & Pool Chemistry Problems, 2.0 CEH
  - o Smartpool Robotic pool Cleaner Service Seminar, 2.0 CEH
  - Understanding Electronic Controls
  - Floating Liners Under Control
  - Understanding Electronic Controls
- ♦ NESPA/APSP Atlantic City Pool & Spa Show, Atlantic City, NJ: January 23-26
  - o Water Chemistry: Beyond the Basics, 3.25 CEH
  - o Enzymes and Phosphates Removal: Algae Free Pools Made Simple, 1.5 CEH
  - Getting the Most out of Your Chlorine and Bromine, 1.5 CEH
  - Intermediate Water Chemistry and Testing, 3,25 CEH
  - Hot Water Chemistry and Testing, 1.5 CEH

- ♦ APSP, Safety Covers Advanced Knowledge Training: August 23
- Bullfrog Spas Sales Training Course, Utah, CO: May
- SB Industries, LLC, PB111J Hard Bottom Installation & Certification, Stonington, CT: April 16
- ♦ Accu-Care Supply, AquaProducts Troubleshooting & Repair Training: April 6
- ♦ Arch RITE Training, Basic Pool & Spa Care, Sanitizers, Water Balance, Filtration, Pool Problems & Troubleshooting, Mystic, CT: March 31
- Dynamic Experiences Group, Creating Extraordinary Customer Experiences, Boxborough, MA: March 30
- Dynamic Experiences Group, Create & Coach an Extraordinary Team, Boxborough, MA: March 30
- Aqua Comfort Technologies LLC, Aqua Comfort Heat Pump Sales/Service: March 24
- SCP Distributors, ADA Regulations, Hopkinton, MA: March 17
- Hayward, Salt Chlorination, Heat Products, Robotic Cleaners, EcoStar Variable Speed Pump, Controls & Chemical Automation, New Opportunities for Service, Retail & New Construction, Marlboro, MA: March 16
- Pentair Water Pool & Spa, Education Workshop: March 15, 8.0 CEH
- ♦ Raypak, Gas Heater Repair, Middleboro, MA: March 10, 4.0 CEH
- ♦ Baystate Pool Supplies, Hayward New EcoStar VS pump p& increasing your profits selling energy solutions, Mohegan Sun, CT: February 9, 2.5 CEH
- Baystate Pool Supplies, GLI Liner & safety cover measuring & installation, Mohegan Sun, CT: February 9,
  5.0 CFH
- Baystate Pool Supplies, Merlin Measuring difficult safety covers & liners what your mother forgot to teach you, CT: February 9, 5.0 CEH
- NESPA/APSP Atlantic City Pool & Spa Show, NJ: January 24-25
  - o Precast Stone Coping Renovations & Repair, 3.25 CEH
  - o Pump & Motor Operation & Troubleshooting, 3.25 CEH
  - o Vinyl Liner Inground Pool Repairs & Renovations, 3.25 CEH
- ◆ 2011 Regional Intensive Training Event Aquanology, ARCH

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